



**Chris Cowan  
Chief of Police**

## **Cayce Police Department**

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The city has invested time, money, and support into the Police Department over the last two years and many changes have occurred.

These changes have made a tremendous impact on policing, collaboration, cooperation, and effectiveness of the newly formed Police Department. Many of the changes were a result of a survey of the team at Cayce and our community members. Additionally, our team members submitted ideas for change. These changes represent the overall commitment by the team, City Council and City Administration to continue to make Cayce the best place to live, work and play:

- A New mission and vision statement.
- A New Promotional Process implemented and utilized, including citizens.
- A New Hiring process implemented and utilized, including citizens.
- Moved background investigations for new hires to an outside, independent provider instead of internal investigators conducting backgrounds on fellow employees.
- IT overhaul to include an operational body and in car camera system, new computer aided dispatch, evidence tracking and records management system.
- Hired consultant to assist with re-accreditation. Achieved re-accreditation in spite of significant state standard shortfalls.
- Cayce firing range improvements.
- Additional office space built inside the Police Department.
- Accreditation security construction completed to exceed State standards.
- Steering committee established and utilized for policy changes and vetting of ideas from team and community.
- Citizens advisory committee established and utilized for policy and internal affair review.
- Police Department specific day off coupons. Adding the potential for (6) additional days off for team members.
- New pay incentive for team members assigned to the Patrol Division and Telecommunications.
- Paid health insurance by the City.
- 21 new police cars.
- New Park Safety vehicle.
- New patrol rifles at no cost to the city.

- New patrol headquarters.
- License Plate Readers PRs being activated in every patrol car.
- New encrypted hand-held radios, in process so officers can communicate with encrypted agencies.
- Two (2) increases in extra duty pay to officers.
- New Extra cloud-based system for greater transparency and accessibility for citizens and officers.
- Extra Duty pay for officers for hospitality related events.
- New (5) five levels of pay incentives (military service, education, living in the City, language proficiency, LE experience) added to pay structure.
- Compression funding for pay, removal of lowest pay band and increase in starting pay.
- Narcotics funding investigation and revamp of accounting and processes.
- Evidence over-haul and inventory investigations by external agencies.
- New Social Worker Embedded Program.
- New Mental Health Crisis Intervention Specialist Embedding Program.
- ICAC (internet crimes against children) Investigations.
- Addition of an investigator to the Secret Service Digital Evidence Collection program.
- Additional community cameras added.
- Stop Sign Matrix in the Avenues.
- Stop Sign and no parking sign matrix for the Julius Felder Community proposed to SCDOT.
- Four crosswalks added in the city.
- Full-time VA to enhance victim services
- Full time Community outreach coordinator.
- Two additional SRO Grant positions.
- Additional Gang Investigator position added.
- School to Squad Program with Benedict College.
- CASE Program launched Cayce Assisting Seniors and Elderly to reduce crimes against the elderly.
- New social media'/online visibility policy and procedures.
- New Animal Control procedures and protocols.
- New Park Safety personnel procedures and protocols.
- New Clerical Alliance Program.
- New community alliance task force – Midlands wide – SiSe Puede. The first of its kind in the Southeast.
- E Vehicle program – the first of its kind in South Carolina – no cost to the City
- E Bike program – no cost to the City
- New in-service training program increasing training opportunities.
- New active shooter vests for all personnel.

- Increase in proactive police work and decrease in crime:
  - Proactive Policing Model with 2100 directive patrols, 85 guns seized and 786 custodial arrests
  - Average response time of 2:09 for high priority/responding to calls when a citizen was in distress (burglary, traffic collision, domestic, etc.).
  - Sexual Assault down 55.6%
  - Robbery down 33.3%
  - Burglary down 9.6%
  - Larceny down 16.4%
  - Motor Vehicle theft down 8.5%
  - 8.8% increase in calls for service
  - 22% increase in traffic stops
  - 30% increase in citations issued
  - 43% increase in custodial arrests
  - In 2022
    - Investigated 829 collisions
    - New Speed trailer deployments and tracking
    - FOIA Requests completed 92
    - Records Requests completed 2100
    - Animal/Park Service 375 Calls for Service
    - Total calls dispatched 13,525