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The city has invested time, money, and support into the Police Department over the last two years and many changes have occurred. These changes were a result of direction by City Administration, in 2021, of the changes they desired. Many of the changes were a result of a survey of the team at Cayce and our community members. Additionally, our team members submitted ideas for change. These changes represent the overall commitment by the team, City Council and City Administration to continue to make Cayce the best place to live, work and play; and ultimately the hard work of the team at Cayce PD.

These changes have made a tremendous impact on policing, collaboration, cooperation, and effectiveness of the newly formed Police Department:

- A New mission and vision statement.
- A New Promotional Process implemented and utilized, including citizens.
- A New Hiring process implemented and utilized, including citizens.
- Higher standards/requirements for applicants.
- Moved background investigations for new hires to an outside, independent provider instead of internal investigators conducting backgrounds on fellow employees.
- Line of duty death packet, wills and power of attorney requirements for all new hires.
- IT overhaul to include an operational body and in car camera system, new computer aided dispatch, evidence tracking and records management system.
- Hired consultant to assist with re-accreditation. Achieved re-accreditation in spite of significant state standard shortfalls.
- Hired HR Consultant to review procedures, processes, and concerns.
- New Professional Standards Division created.
- Embedded (at no cost to the city) social workers.
- Embedded (at no cost to the city) clinician from SCDMH.
- New Website (no cost to the city).
- New Facebook, Instagram and X sites with greater online visibility and procedures.
- Additional office space built inside the Police Department.
- Accreditation security construction completed to exceed State standards.
- Steering committee established and utilized for policy changes and vetting of ideas from team and community.
- Citizens advisory committee established and utilized for policy and internal affair review.

- Police Department specific day off coupons. Adding the potential for (6) additional days off for team members.
- Four pay increases.
- New pay incentives for team members assigned to the Patrol Division and Telecommunications.
- Leadership development training by federal and state partners.
- 21 new police cars.
- New Park Safety all-terrain vehicle.
- New patrol rifles at no cost to the city.
- New patrol headquarters.
- License Plate Readers activated in every patrol car.
- Additional community cameras across the city.
- New encrypted hand-held radios, in process so officers can communicate with encrypted agencies.
- Two (2) increases in extra duty pay to officers.
- New Extra cloud-based system for greater transparency and accessibility for citizens and officers.
- Extra Duty pay program creating fiscal accountability for the city.
- Extra Duty pay for officers for hospitality related events.
- New (5) five levels of pay incentives (military service, education, living in the City, language proficiency, LE experience) added to pay structure.
- Compression funding for pay, removal of lowest pay band and increase in starting pay.
- Narcotics funding investigation and revamp of accounting and processes.
- Evidence over-haul (began 11/2021 and ongoing) and inventory investigations by external agencies.
- New Character Camp Program.
- New Partnership with WCPD and the Chamber: Business Watch Alliance. According to the Chamber of Commerce “first of its kind”.
- New Mental Health Crisis Intervention Specialist Embedding Program.
- ICAC (internet crimes against children) Investigations.
- Addition of an investigator to the Secret Service Digital Evidence Collection program.
- Addition of Gang Investigator (grant funded).
- Additional community cameras added.
- Stop Sign Matrix in the Avenues.
- Stop Sign and speed signs, crosswalks for the Julius Felder Community.
- Four crosswalks added in the city.
- Full-time VA to enhance victim services (grant funded).
- Full-time Community outreach coordinator.
- Two additional SRO Grant positions.
- School to Squad Program with Benedict College. Only program of its kind in SC.
- C.A.S.E. Program launched Cayce Assisting Seniors and Elderly to reduce crimes against the elderly; according to Reverse Magazine for seniors “Cayce has 1 of only 2 senior safety programs in the State of SC”.
- New Animal Control procedures and protocols.
- New Park Safety personnel procedures and protocols.

- New Clerical Alliance Program.
- New community alliance task force – Midlands wide – SiSe Puede; The first of its kind in the Southeast.
- E Vehicle program – the first of its kind in South Carolina (no cost to the City)
- E Bike program (no cost to the City)
- New in-service training program increasing training opportunities.
- New active shooter vests for all personnel.
- Cayce firing range improvements.
- Increase in proactive police work and decrease in crime:
 - Proactive Policing Model with increase of directed patrols, guns seized, custodial arrests and case closures.
 - Average response time reduction for high priority/responding to calls when a citizen was in distress (burglary, traffic collision, domestic, etc.).
 - Crime reduction from 2021 to 2021
 - Sexual Assault down 55.6%
 - Robbery down 33.3%
 - Burglary down 9.6%
 - Larceny down 16.4%
 - Motor Vehicle theft down 8.5%
 - 8.8% increase in calls for service
 - 22% increase in traffic stops
 - 30% increase in citations issued
 - 43% increase in custodial arrests
 - New Speed trailer deployments throughout the city